

Warning hydrogen is an inflammable gas

Buyers should read all warnings, instructions on safe use, labels, disclaimers, and all other materials included with products sold on this website prior to using any such product.

Hydrogen Generators are sold considering that the buyer reads and takes knowledge of the PRECAUTIONS AND WARNINGS OF SAFETY described in the installation manual and that he is going to respect them in order to avoid risks. We don't accept responsibilities for damages or injuries caused by the improper use of this material. Never light anything or smoke near the generator because hydrogen is an inflammable gas.

TERMS AND CONDITIONS HHO-Systems.com

When purchasing this device you are held responsible for any damage that may occur during installation or operation of the devices.

The manufacturer or seller are not held liable and hold no responsibility for any personal harm or property damage.

If you do not have any experience with engines, please contact your mechanic to make the installation for you.

1 RETURN POLICY

!!!Before returning items, please contact info@hho-systems.com!!!

You can return items within 14 days of delivery. The product must be in a new condition. If the product is damaged or used, there will be no refund. Check that you have added your contact details to the return and, if possible, provide a tracking number and a short description of your problem.

hho-systems.com recommends requesting a receipt and packing ID for returning the parcel service, as it facilitates follow-up of the return shipment if necessary. hho-systems.com will refund the eligible returns. If you paid by invoice, we need a bank account number to which we can return the money. This is easiest to communicate to us via e-mail.

1.2 NON-RETURNABLE GOODS

Different types of goods are excluded from return. Goods with a limited shelf life such as food, flowers, newspapers or magazines can not be returned. We also do not accept products that are intimate or sanitary, hazardous materials, or flammable products or gases. Other non-returnable goods are: gift vouchers, downloadable software, certain health and care articles.

1.3 SHIPPING

To send your products back, you need an Invoice, receipt or proof of purchase. Do not return your purchase to the manufacturer. You must contact Sales@hho-systems.com and request a "return request"

You are responsible for the payment of your own shipping costs for the return of your item. All shipping costs will not be refunded, the costs of the return will be deducted from your refund. Depending on your place of residence, the delivery time of your exchanged product may vary.

If you return an item of more than 75 USD / EURO, you should consider using a traceable delivery service or buying a transport insurance policy. We do not guarantee that we will receive your returned item.

2. REFUND POLICY

Our offer remains valid for 14 days. If 14 days have passed since your purchase, unfortunately we can not offer you a refund or exchange. To qualify for a return, an item must be unused and in the state in which you received it. It must also be in the original packaging.

2.1 REIMBURSEMENT

Once your return has been received and inspected, we will send you an e-mail to inform you of the receipt of your item. We also inform you about the approval or rejection of your reimbursement.

If approved, the refund will be processed, and an amount will automatically be credited to your credit card or original payment method within a certain number of days.

2.2 PARTIAL REFUND

There are certain situations in which only partial reimbursement is granted (if applicable): books with obvious traces of use, CDs, DVDs, software, video games or recordings whose packaging is opened. Any item that is no longer in our original state or damaged, or parts of which are missing.

2.3 LATE OR MISSING REFUNDS

If you have not yet received a refund, please check your bank account again. Then contact your credit card company. It may take a while before your refund has been officially booked. When you have done all this and you still have not received a refund, please contact us at: Sales@hho-systems.com.

2.4 DISCLAIMED ARTICLES

Only normally priced items are eligible for reimbursement. We can not refund discounted items.

2.5 EXCHANGE

We only exchange items if they are defective or damaged. If you want to replace the item with the same product, please send us an e-mail at Sales@hho-systems.com

2.6 GIFTS

If the item was marked as a gift at the time of purchase and was sent directly to you, you will receive a voucher for the amount of your return. As soon as the returned item has been received, we will send a gift voucher to you by e-mail.

If the item was not indicated as a gift at the time of purchase or if the donor had the item sent to himself for later delivery, we will send a refund to the donor and will be informed of your return.

3. PRIVACY POLICY

3.1 WHAT DO WE DO WITH YOUR DATA?

When you purchase something in our store, as part of the purchase and sale process, we collect the personal information that you provide to us, such as your name, address and e-mail address.

When you look around our store, we automatically receive the IP address of your computer and learn more about your browser and operating system.

3.2 E-MAIL MARKETING

With your permission we can send you e-mails about our store, new products and other updates.

3.3 PERMISSION

When you provide us with personal data upon completion of a transaction, checking your credit card, placing an order, arranging a delivery or returning a purchase, we assume that you consent to the collection and use for that specific reason. .

If we ask for your personal data for a secondary reason, such as marketing, we will either ask you for your explicit permission directly, or offer you the opportunity to refuse.

3.4 WITHDRAWING PERMISSION

If you consider, after having previously agreed, you can withdraw your consent to contact by us, for the collection, use or disclosure of your data, at any time by contacting us via Sales @ hho-systems. com.

3.5 DISCLOSURE

We may disclose your personal information if required by law or if you do not comply with our General Terms and Conditions.

3.6 ONE.COM

Our store is hosted by One.com. They offer us the online e-commerce platform that allows us to sell our products and services to you. Your data is stored via the data storage and databases of One.com and the general One.com application. They store your data on a secure server behind a firewall.

3.7 PAYMENT

If you choose a direct payment gateway to complete your purchase, our gateway can use your credit card details for that purpose via third parties. See 3.8.

3.8 SERVICES FROM THIRD PARTIES

Third parties we appeal to will only collect, use and disclose your information to the extent that they need it to perform the services that they offer us.

Certain third parties that offer services, such as payment gateways and other payment services, have their own privacy policy with regard to the information that we must provide to them in connection with your purchase-related transaction. For these providers, we recommend that you read their privacy policy so that you understand to what extent they will process your personal data.

You have to take into account that certain providers are established or have facilities that are located in a different jurisdiction than yours or ours. If you can chooses to continue a transaction for which the services of third parties are required, then your information may be subject to the laws of the jurisdiction (s) in which that service provider or its facilities are located. As soon as you leave the website of the store or are directed to a

website or application of third parties, you are no longer subject to this privacy policy or the general terms and conditions of our website.

3.9 LINKS

When you click on links in our store, you can be redirected from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statement.

3.10 SECURITY

To protect your personal information, we take the necessary precautions and follow the best practices in the industry to ensure that they are not lost, misused, opened, disclosed, modified or destroyed. If you provide your credit card information to us, the information is encrypted using secure socket layer technology (SSL) and saved with an AES-256 encryption.

3.11 MINIMUM AGE FOR PERMISSION

By using this site you declare that you are at least of age in your state or province of residence, or that you are of age in your state or province of residence and that you have given us permission to let one of your minor dependents leave this site use.

4 CHANGES TO THESE TERMS AND CONDITIONS

We reserve the right to change our general conditions at any time. View them regularly.

Changes and clarifications take effect immediately after publication on the website.

If we make material changes to this policy, we will notify you that it has been updated so that you are aware of what information we collect, how we use it and under what conditions we use it, as appropriate. and / or make public.

If our store is bought by another company or merged with it, your data can be transferred to the new owners so that we can continue to sell products to you.